



HOST and Rapid Rehousing Training

www.chicagohousingoptions.org

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Rapid Rehousing

- Currently homeless
 - In shelter or on the street
 - Staying in a hospital or other institution for up to 180 days but was homeless immediately prior
 - Graduating from, or timing out of a transitional housing program
 - Victims of domestic violence.
- Needs assistance to get and stay housed
- At or below 50% AMI
- Can verify homelessness
- No other alternative housing placement available



Assessing for Eligibility

- Every person receiving rapid rehousing assistance should have a completed HOST assessment
- This includes:
 - Eligibility screening through HOST
 - Completed checklist with verified documentation sent to partner agency
- All clients will have to be re-certified every three months for more assistance



Why HOST

- Transparent, objective tool
- Supports goal of coordinated, centralized triage
- Simple way to determine eligibility and assess best fit for housing and prevention
- Widely available for case managers & clients
- Updated information on eligibility and opportunities available



HOST Benefits

- Consumers
 - Provides all eligible options with updated information in one place; provides accurate referrals; takes the luck out of it
- Providers
 - Creates central directory of housing; creates clear way to target interventions and assist case managers in talking through appropriate options
- System
 - Provide accurate referrals; target interventions; streamline referrals and time in shelter; track housing eligibility & understand our system barriers



HOST Highlights

- www.chicagohousingoptions.org
- 1st customized version in the country
- Screens all users for HPRP & housing eligibility
- Creates an electronic housing inventory
- Allows registered users to view responses/results
- Includes data tracking & reporting
- By March 15, includes eligibility info for 200+ housing options AND HPRP
- In the future, continues to improve & expand based on your feedback and ideas



The Way HOST Works

- Client or case manager answers approximately 50-60 questions – these will be different from the HOST you know now
 - HOST still “learns” as it goes
 - No identifying information is asked but case managers can look up past results (record ID#)
- With the answers given, HOST calculates:
 - What you are technically eligible for
 - Best housing fit for you given your answers
- Provides contact info for options



Providers & HOST

- Login: Case managers can login to save & look up past results
- Questions: Same series of questions to determine eligibility to walk through with client
- Results: Results screen based on answers which includes the record #, contact info, and HPRP screen if eligible
- Look-up: Can look-up a record # to see all responses to the questions & housing options



DFSS & HOST

- Real-time data on every assessment completed
- Statistics showing usage and results by county and registered users
- Trends based on the assessments completed
- Can look-up records by record # to see how tool is determining results and to help provide TA to you (through chicagohousingoptions@csh.org)



Today's Focus: HPRP Options

- HOST is the screening tool to determine eligibility for HPRP assistance
 - Have to use HOST for each client and provide a copy of the results in the file
- HOST processes the information inputted and provides a results screen for each client
- Results include recommended assistance and information on next steps to refer to partner agency



Let's take a look...

- www.chicagohousingoptions.org



HOST Inquiries

- Any user is asked to send all questions to: chicagohousingtool@csh.org
- CSH answers all questions received
- Typically clients asking for assistance – we point them to the appropriate partner agencies
- Case managers can email and ask questions about a particular record #
- We try to respond to all emails within 48 hours



Providing Feedback

- We are constantly improving HOST based on your feedback and future needs
- Hope to incorporate real-time availability this year
- Will continue to edit/update housing options
- Have an idea? Suggestion? Need?
 - Email – chicagohousingoptions@csh.org



Assessing Client Needs

- Process begins with intake & enrollment
 - What major barriers are impacting the household's housing stability?
 - What support services are required for these barriers to be overcome?
- Continues into case planning & goal setting
 - HPRP service assessment helps determine the situation & what services might be needed





Questions & Answers