

The Supportive Housing Association of NJ  
and Corporation for Supportive Housing  
Present



# “Bringing It Back Home”

10<sup>th</sup> Annual Conference  
NJ Supportive Housing

December 5, 2008

8:00 am – 4:00 pm

The Pines Manor in Edison, NJ

*Come Celebrate 10 Years of Success*

## Conference Overview: Workshops

### Track I: Services/Case Management (S)

#### **S1. Putting Recovery and Wellness Skills into Practice:**

This workshop is designed to help staff identify wellness and recovery-based skills and their applications, assess their skills for areas of strength and areas for improvement, identify strategies for further skill development, and access resources for continual improvement of wellness and recovery skills.

**S2. Harm Reduction Engagement Strategies: Effectively Working with Persons with Co-Occurring Mental Illness and Addictions Issues:** Learn the strategies to effectively engage and work with those who are dually diagnosed on a day to day basis. This workshop will focus on approaches that aim to reduce harms without necessarily reducing consumption of drugs. The focus will move beyond the single individual to include other sub-populations like families.

**S3. Employment Services in Supportive Housing:** What are the best ways to move supportive housing residents towards employment? What are the latest trends in employment services in supportive housing? This workshop will provide best practices from around the nation offering strategies even for those often times seen as the most difficult to employ.

**S4. Navigating the Benefits System and Empowering Consumers to do the Same:** It is a difficult task working to ensure that SH residents are getting the benefits they are entitled to. Come hear seasoned professionals provide a better understanding of how the benefits system works and how best to work within the system to advocate for consumers and how they can advocate for themselves

**S5. Issues in the First Year: Working to Maintain Housing Stability:** The first year of a new supportive housing project is always the most difficult. Come learn how to best provide services to help maintain housing stability in that first year. Presenters will highlight best practices in dealing with emergency crisis from changes to new environments, negotiating with landlords and working with property management.

### Track II: Development (D)

**D1. Supportive Housing 201:** This workshop will provide a discussion of key issues in supportive housing development. Participants will leave with tools and an understanding of the tasks that must be undertaken to complete a permanent supportive housing project.

**D2. Emerging Populations in Supportive Housing: Veterans & Re-Entry :** New emphasis is being focused on supportive housing for specific sub-populations. Come hear about two emerging population in the supportive housing field, veterans and re-entry, and best permanent supportive housing models to meet their needs.

**D3. Family Supportive Housing and Family Rapid Re-housing:** This workshop will include a panel discussion of how best to provide supportive housing for homeless families and rapid re-housing programming for homeless families. Best practice models for family supportive housing from around the region will be presented.

**D4. Supportive Housing Development Partnerships:** To bring the number of supportive housing units to scale, an effort has been made to create more partnerships within the affordable, supportive, and market-rate housing field. Listen to how non-profit supportive housing providers have teamed up with both non-profit and for profit affordable and market-rate housing providers to create partnerships to develop more supportive housing units. Network and create your own potential partnerships.

**D5. Best Design for your Supportive Housing Project:** Does any supportive housing unit fit any person? Does design matter? A panel of project developers and architects will speak to supportive housing design and what best meets the needs of both the tenant and the owner, including unit size, project amenities and sustainable green features.

**D6. Conquering Supportive Housing Obstacles and Barriers for Substance Users:** Develop techniques for acquiring housing for individuals with past or present histories of substance abuse. This discussion will include information on how to locate and secure housing as well how to meet the needs of both the consumer and landlord.

### Track III: Operations (O)

**O1. Fiscal Management of Supportive Housing Projects: Asset Management 101:** Learn how to maintain your supportive housing project(s) in the black and how to manage the asset as part of the larger organization financial structure. Presenters will provide key tips on successfully keeping the money flowing in a positive way in your supportive housing project(s).

**O2. Operations and Property Management: In the First Year and Beyond:** This workshop will provide a full understanding of what it takes to operate a supportive housing project(s) especially in the first year. Best property management models and practices will also be discussed.

**O3. Understanding Tenants Rights in New Jersey and What it Means to be a Landlord:** An understanding of New Jersey tenant law is a must for any agency that provides permanent supportive housing. This is also true for those that work with SH residents who rent within the community. Come learn the legal rights of landlords and what policies and procedures should be in place for those agencies that owns and rents supportive housing units.

### Track IV: Funding (F)

**F1. Tax Credit Primer:** The Low-Income Housing Tax Credit is one of today's most important but complex financing tools for the creation of affordable and supportive housing. This primer will introduce the nuts and bolts of the tax credit program. Attendees will learn the basics of how to calculate credits, what is needed for a successful credit application, and what it means for your project if credits are awarded.

**F2. Money Follows the Person: Enhancing People's Lives:** Learn how this Federal demonstration project will enhance the lives of people moving from New Jersey's institutions to community settings. This informative workshop will provide information on New Jersey's plan to develop and/or improve relationships with Public Housing Authorities, housing developers, and service providers in order to enhance the quality of life for persons in this project.

**F3. Your Capital Funding Package is Complete: Now What?:** The NJ Dept of Human Services is moving from temporary support to permanent supportive living for consumers with mental illness, developmental disabilities and substance use disorders. Find out how state service and operating dollars get attached to affordable housing projects and special needs tenants.

### Track V: Systems Change (C)

**C1. State Policy Update: Important Legislation, Case Law and Planning that will Affect the Future of Supportive Housing in the State:** Presenters will highlight the most pertinent State legislation, case law and planning efforts that affect the permanent supportive housing field including a discussion of COAH and the new Third Round rules.

**C2. Breaking the Cycle of Frequent Users of Crisis Services:** Many people experiencing homelessness cycle between crisis services such as emergency departments, jails and shelters. Frequent users have complex issues that make it difficult to break the cycle. This workshop will present some successful programs that provide coordinated care and services to reduce the usage of crisis services among the homeless through collaboration on a local level to ultimately "break the cycle".

**C3. Local Systems Change: Moving from Managing Homelessness to Ending it:** Increased focus has been given to 10 year Plans to End Homelessness and moving from just managing homelessness to ending it. This workshop will focus on the concrete steps a community can take to achieve that goal. A panel of community providers and leaders will present how they have implemented local systems change to make the necessary steps to end homelessness in their community.

**C4. Moving on from Permanent Supportive Housing:** Although tenants may remain in permanent supportive housing permanently, as tenants increase their independence they may be best served in other types of housing. Presenters will describe how to assess tenants to see if they are appropriate to move on, how to encourage people to move on and what services are needed to ensure the success of the person leaving permanent supportive housing.

## Conference Agenda

### 8:00-8:45: Registration/Breakfast

### 9:00-10:30: Workshop Session I

- S1: Putting Wellness and Recovery into Practice \_\_\_\_\_
- S3: Employment Services in Supportive Housing \_\_\_\_\_
- D1: Supportive Housing 201 \_\_\_\_\_
- D5: Best Design for Your Supportive Housing \_\_\_\_\_
- O1: Fiscal Management of Supportive Housing \_\_\_\_\_
- F2: The Money Follows the Person \_\_\_\_\_
- C1: State Policy Update \_\_\_\_\_

### 10:45-12:15: Workshop Session II

- S2. Harm Reduction Engagement Strategies \_\_\_\_\_
- S5. Issues in the First Year \_\_\_\_\_
- D2: Emerging Populations in Supportive Housing \_\_\_\_\_
- D4: Supportive Housing Development Partnerships \_\_\_\_\_
- O2: Operations and Property Management \_\_\_\_\_
- F1: Tax Credit Primer \_\_\_\_\_
- C2: Breaking the Cycle of Frequent Users of Crisis Services \_\_\_\_\_

### 12:30-2:15: Lunch & Keynote Speaker

Keynote Speaker (invited): *Rosanne Haggerty, President, Common Ground*  
 Founded by Rosanne Haggerty in 1990, Common Ground is a pioneer in the development of supportive housing and other research-based practices that end homelessness. Common Ground's network of well designed, affordable apartments linked to the services people need to maintain their housing, restore their health, and regain their economic independence has enabled more than 4,000 individuals to overcome homelessness.

### 2:30-4:00: Workshop Session III

- S4: Navigating the Benefits System \_\_\_\_\_
- D6: Conquering SH Obstacles and Barriers for SA \_\_\_\_\_
- D3: Family Supportive Housing and Rapid Re-Housing \_\_\_\_\_
- O3: Understanding Tenants Rights in NJ \_\_\_\_\_
- F3: Your Capital Funding Package is Complete: Now What? \_\_\_\_\_
- C3: Local Systems Change \_\_\_\_\_
- C4: Moving on from Permanent Supportive Housing \_\_\_\_\_

## Conference Registration

You can register online at [www.regonline.com/NJ08SHA](http://www.regonline.com/NJ08SHA)  
**OR** complete the information below and send with payment to:

**Supportive Housing Association of NJ**  
**15 Alden St., Suite 1**  
**Cranford, NJ 07016**  
**Phone: 908.931.1131 Fax: 908.382.6306**

### Pick ONE workshop per session on lines to the left

First Name \_\_\_\_\_  
 Last Name \_\_\_\_\_  
 Organization \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email Address \_\_\_\_\_

How would you describe your current position (Case Manager, Executive, Developer, etc.)? \_\_\_\_\_

Do you require ADA accessibility? Yes\_\_\_\_ No\_\_\_\_

### Conference Prices

#### **Early Bird Registration: Deadline October 15, 2008**

- \_\_\_\_\_ \$125 SHA Members (Check membership list at [www.shanj.org](http://www.shanj.org))
- \_\_\_\_\_ \$150 Non-members

#### **After October 15, 2008**

- \_\_\_\_\_ \$150 SHA Members
- \_\_\_\_\_ \$200 Non-members

Not a member– Join SHA **NOW** and receive the conference membership rate

- \$600- Organization budget under 1 million dollars \_\_\_\_\_
- \$800- Organization budget over 1 million dollars \_\_\_\_\_
- \$1,000- Organization budget over 5 million dollars \_\_\_\_\_

\_\_\_\_\_ \$125 **Group Rate: 5 or more from same agency (per person cost-fill out individual form for each person)**

## Conference Logistics

The Conference will be held at:

**The Pines Manor**  
**2085 State Route 27**  
**Edison, NJ 08817**  
**(732) 287-2222**  
**www.pinesmanor.com**

### DIRECTIONS:

#### **FROM THE NORTH**

Garden State Parkway South  
 To Exit 129. Follow to Interstate 287 North. Follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

Interstate 287 South  
 Follow to Exit 3 (Metuchen-New Durham). Make a right off the exit onto New Durham Road. At the first light, make a left onto Talmadge Road. Go through the first light and prior to the second traffic light, the side entrance of the Pines Manor will be on your left.

New Jersey Turnpike South  
 To exit 10. Follow signs to Interstate 287 North. Follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

Route 1 South  
 Follow to Interstate 287 North. Follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

#### **FROM THE SOUTH**

Garden State Parkway North  
 To Exit 127. Take Interstate 287 North and follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

Interstate 287 North  
 Follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

Route 1 North  
 To the Plainfield Ave. jug handle. Cross over Route 1 and go to the second traffic light, which is Route 27 (Lincoln Highway). Make a right onto Route 27 North. Go four traffic lights and Pines Manor will be on the left.

New Jersey Turnpike North  
 To Exit 10. Follow signs to Interstate 287 North. Follow to Exit 2B (Route 27 South, New Brunswick). Bear right onto Route 27 South. Pines Manor is a half-mile on the right.

**Free parking is available at conference site**

### *For Further Information:*

For further information or if you have questions regarding the conference or registration please contact:

**Barbara Dohrenwend**  
**Corporation for Supportive Housing**  
**609-392-7820**  
**barbara.dohrenwend@csh.org**

*We look forward to seeing you there!*

**SHA**  
 The Supportive Housing Association  
 of New Jersey

**CSH**  
 supportive housing it works



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